

FMS Solutions Product Return Authorization

11/2025

To request return authorization an FMS accessory item, begin by contacting us by phone (201-264-8365) or by email at info@fmsaccessories.com for assistance in resolving your concerns. Often issues can be resolved with a minimum of effort / disruption.

If an FMS accessory must be returned, a return authorization is required. A return charge of 15% will be subtracted from the return credit to compensate for initial 3% CC / PayPal Fee, 3% CC / PayPal refund fee and for original free freight cost, unless the error was made by FMS Solutions. Additional charges may be assessed for an item that was either special ordered (non-stock item) or an item that is not in original packaging / shows marks from mounting / hardware not complete, lock keys missing, etc.

Returned items should be carefully packaged and addressed to FMS Solutions, LLC, 566 Falcon Fork Way, Saint Johns, FL 32259 with a copy of the FMS approved RA inside.

Date: ____/____/____ FMS Order Number: _____ Order Date: _____

FMS Accessory: _____ FMS PN: _____

Reason for Return:

- ☐ Ordered wrong item (does not fit for application)
- ☐ Customer changed mind
- ☐ Conflict with other accessory (if so, which one?) _____
- ☐ Item arrived damaged
- ☐ Website description does not match
- ☐ Missing items or parts
- ☐ Other:

Claimant:

Return Address:

Email: _____ Cell Phone: ____ - ____ - _____